

Rental Processing For MAS 90/200

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Installation Instructions and Cautions

PLEASE NOTE: MAS 90 must already be installed on your system before installing any IIG enhancement. If not already done, perform your MAS 90 installation and setup now; then allow any updating to be accomplished automatically. Once MAS 90 installation and file updating is complete, you may install your IIG enhancement product by following the procedure below.

Wait! Before You Install - Do You Use CUSTOM OFFICE?

THIS IS AN IMPORTANT CAUTION: If you have Custom Office installed, **and** if you have modified any MAS 90 screens, you must run **Customizer Update** after you do an enhancement installation.

But wait! BEFORE you run Customizer Update, it is very important that you print all of your tab lists. Running Customizer Update will clear all Tab settings; your printed tab list will help you to reset your Tabs in Customizer Update. Custom Office is installed on your system if there is an asterisk in the title bar of some of the screens. The asterisk indicates that the screen has been changed.

🚮 * Sales Order	' Entry
Order Number	· 📃 🔍 翸
<u>1</u> . Header	<u>2</u> . Address
	· · · · · ·
Order Date	07/15/04 Order Type Sta
Customer No.	,

An **asterisk** in a window's title bar indicates that the screen has been modified. This means that **Custom Office** is installed.

Follow all the instructions on this page before you run **Customizer Update**!

Registering IIG products

IIG Enhancement should be registered to be able to use it. If registration is not performed, the enhancement will work in a demo mode for a limited time period. The registration can be still done during the demo period.

Select the **IIG Product Registration** program under the **Library Master Setup** menu of the MAS 90.

If this option is not listed under the Library Master Setup menu, go to the main menu, and select **Run** from the **File** menu. Type in SVIIGR and click **OK**.

🚮 IIG Master Develope	er Enhancement	Registration			? <u> </u>
Registered Customer	Customer				
-Registration Information					
Reseller Name					
Serial Number	1111111111	1			
Customer Number	2222222222				
User Key	3333333333	333333333			
Product Key	00000	DDDDD EEEEE	FFFFF GGGGG		
Enhancement	Level	Release Date	Serial Number	Unlocking Key	<u> </u>
IIG Enhancement Name	4.00	07/19/04	مممممممممممممم	BBBBBB	<u>U</u> ndo
Enhancement	Level	Release Date	Serial Number	Unlocking Key	
IIG Enhancement Name	4.00	07/19/04		. BBBBBB	
•					
Print Registration For	n				<u>C</u> lose
					ABC 7/19/04

Enter **Serial Number** and **Unlocking Key** provided by IIG, and click **OK**.

If multiple IIG Enhancements are installed, Serial Numbers and Unlocking Keys should be entered for each enhancement.

IIG Registration Form can be printed by using the **Print Registration Form** button.

Overview

Rental Processing allows user to:

- Separate inventory into items for rent and items for sale.
- Establish different **pricing** for rental items based on the length of the rental period.
- Determine the **available quantity** for a rental item for a requested rental period.
- Enter customer **rental orders** efficiently.
- Invoice the customer for the rental either periodically or all at once.
- Direct the program to **generate invoices automatically** for selected rental orders.
- Record the **customer return** of the rental items.
- Print a report of **overdue rentals.**
- Track the status of **serialized** rental items.

Set-up Activities

Bill Code Maintenance

The **Bill Code Maintenance** program has been added under the **Sales Order Setup** menu.

The **Bill Codes** are used when billing for rental items. Typically, the Codes represent rental time periods such as a day, week, or month.

🚮 Bill Code Maintenance	? <u> </u>
Bill Code W 🔍 Description Week	
Number of Days per Billing Periods 007	
Accept Cancel	Delete
IIG ABC	0 10/5/04

Enter the **Number of Days per Billing Period** represented by this Bill Code. Based on this field, and the rental order's starting and ending dates, the number of billing periods for the rental will be determined (e.g., if the Number of Days Per Billing Period is 7, and the rental is for 35 days, the order would have 5 billing periods to be invoiced).

Sales Order Options

The **Default Rent Whse** field has been added on the **Main** tab of the **Sales Order Options** screen.

The Next Automatic Number fields have been added on the Main tab of the Sales Order Options screen, to specify the Next Numbers for Rental Orders, Returns, Invoices.

🚮 Sales Order Opt	tions				? _ 🗆 🗙					
<u>1</u> . Main	<u>2</u> . Additional	<u>3</u> . Recaps	4. History	<u>5</u> . Integrate	<u>6</u> . Forms					
Default Warehou Use Alt Warehou Default Rent WH Allow Customer I Credit Limit Marg Split Commission Use Shipping Co Next Automatic 1	use 001 🔍 EAST	WAREHOUSE ams RAL WAREHOU ans t Actual 0000178 ber 0100060								
	Accept Cancel 🖧 😮									
				IIG	ABC 10/5/04					

The **Password to Delete Rental Orders** field has been added to allow deletion of lines with shipped and either not returned or not invoiced items.

If no **Password** has been set here, lines with shipped and either not returned or not invoiced items cannot be deleted.

In the **Rental Order Entry**, when you try to delete a line, and **Quantity Returned** is less than **Quantity Shipped**, or **Quantity Shipped** has not been entirely **billed**, the program will prompt for **Password**.

The same prompt will be displayed when trying to delete an order containing such lines.

Note: the lines with no quantity shipped, or with quantity shipped and completely returned, can be safely deleted independent of the password setting.

The **Default Bill Code** field has been added on the **Additional** tab of the **Sales Order Options** screen.

The **Default Bill Code** is suggested by default when creating new Rental Orders.

🚮 Sales Order Options	Sales Order Options									
<u>1</u> . Main <u>2</u> . Additio	nal <u>3</u> . Recap:		<u>4</u> . History	<u>5</u> . Integrate	<u>6</u> . Forms					
			、 、							
Post Sales to G/L by Division Post Customer Deposits by Divis	Yes									
Print Sales Orders			Print Daily Drop Ship Report							
Print Picking Sheets By	Bin Location		Print COD Labels							
Include Kit Items on Picking Sh	eets 🔽									
Print Rental Picking Sheets By	None	J	Default Bill Co	de 🖢 🛛						
Customer Deposits Account	201-00-00		🔍 Cus	tomer Deposits						
Default Special Item Sales Acco	ount 400-01-01		🔍 Dis	tribution sales - East						
Default Special Item COGS Acc	ount 450-10-00		🔍 Cos	t of Goods Sold						
Special Item Purchases Accour	450-01-00		🔍 Pur	chases						
				<u>A</u> ccept (Cancel 👌 🕜					
				IIG	ABC 10/5/04					

The **Print Rental Picking Sheets By** field has been added on the **Additional** tab of the **Sales Order Options** screen.

1

This setting determines the sorting to be used for printing Rental Picking Sheets.

Inventory Maintenance

Before IIG's Rental Processing can be used, the business's inventory items must be set up in the system. This means identifying each item as being either a **Rental Item** or a **Sales Item**. These are rigid definitions. Rental Items can never be sold; Sales Items can never be rented. Once the **Item Type (Sales or Rental)** has been established in **Inventory Maintenance**, it cannot be changed.

🚮 Inventory Ma	aintenance ? _ 🗆 🗙
Item No. 100	0MOD 🔍 Description MODEM 🔟 💽
<u>1</u> . Main	<u>2</u> . Options <u>3</u> . Transactions <u>4</u> . Inquiry <u>5</u> . Cost Detail
Product Line	DC Q DATA COMMUNICATIONS Renumber History Alias
Product Type	Finished Good 🔽 Default Whse 000 🔍 Quantity Alternate
Valuation	Serial Inventory Cycle IT Item Sale Info Pricing
Price Code	MOD1 🔍 Item Type Rental 🔽 Lat/Savial Mondara
Procurement	Buy Internet Enabled Rental
Primary Vendor	01-UNITED Q Durited Computers
Weight	3 Warranty Code Total .000
Volume	.0000 Last Rcpt Item .000
Standard U/M	EACH Allocated .000
Purchase U/M	EACH No. Of EACH 1 Retail Price 1,650.000 Std Cost 1,129.850
Sales U/M	EACH 🔍 No. Of EACH 1 Std Price 1,650.000 Avg Cost .000
	Accept Cancel Delete 🖧 🕜
Choose item type	ABC 1/28/05

Kits specified in either **I/M** or **B/M** module for **Rental** items cannot contain component **Sales** items, and kits for **Sales** items cannot contain component **Rental** items.

Use the **Pricing** button to assign different rental prices for the item.

Pricing Option	Item Pricing	•	Item No.	1000MOD		
Price Level	W Q				Standard Price	1,650.000
Pricing Method	Price Override				Standard Cost	1,129.850
Step	From Quantity	To Quantity	Unit F	rice		
1	1	999999		100.000		
2				.000		
3				.000		
				.000		
4						

Use the **Price Level** to assign rental prices for each **Bill Code** (i.e., the **Bill Codes** should be used for the **Price Levels**). For example, the longer the time period represented by the **Bill Code**, the higher the item would be priced.

Rental Item Availability

A major feature of **Rental Processing** is the ability to track the availability of a rental item for a requested range of dates.

To access the **Rental Item Availability by Date** screen, use the **Quantity** button on the **Inventory Maintenance** screen to enter the **Quantity on Hand & Reorder** screen.

🚮 Quantity on Hand &	🖥 Quantity on Hand & Reorder 🥂 🔀										
Item No. 1000	MOD	Ava	ail Detail	<u>T</u> otals	<u>R</u> ecap	Qty <u>H</u> istory					
Warehouse Code 000	🔍 📡 CENTRAL V	VARE	HOUSE								
			- Item In	ventory Status							
Bin Location			Unit of	Measure	EACH						
Reorder Method	Economic Quantity		Qty on	Hand		0.00					
Economic Order Qty	0.00		Qty on	Purch Order		0.00					
Reorder Point	0.00										
Minimum Order Qty	0.00										
Maximum On Hand	0.00		Qty on	Work Order		0.00					
			Qty On	Rent		0.00					
			On Har	nd less in Shipp	oing	0.00					
					<u>ok (</u>	ancel 🕜					

For a requested warehouse, the screen will display Quantity on Hand, Quantity on Purchase Orders, and Quantity on Rental Orders.

Use the **Avail Detail** button to access the **Rental Availability by Date** window.

Rental Item <i>i</i>	Availability by Date		? _ 🗆
Item No.	1000MOD MOE	DEM	
Whse Code	000 CENTRAL WAREHO	DUSE	
Starting Date	10/05/04 Ending	Date 10/11/04	
Total Qty Avail	95.00		<u>L</u> ist
Date	Qty on R/O	Qty Available	
10/05/04	5.00	95.00	<u>D</u> etail
10/06/04	5.00	95.00	
10/07/04	5.00	95.00	<u>R</u> ange
10/08/04	5.00	95.00	
10/09/04	5.00	95.00	
10/10/04 10/11/04	5.00 5.00	95.00 95.00	
10/11/04	5.00	55.00	
			<u>0</u> K
		IIG AB	C 10/5/04

Data is displayed for the current week. For each day, the screen shows the quantity of the item on Rental Orders, as well as the quantity available for additional orders. To view information for different dates, enter the **Starting Date** and **Ending Date**, and then press the **List** button.

Rental Item /	Availability by Date		? _ 🗆
Item No.	1000MOD MOI	DEM	
Whse Code	000 CENTRAL WAREHO	DUSE	
Starting Date	10/01/04 Ending	Date 10/19/04	
Total Qty Avail	95.00		<u>L</u> ist
Date	Qty on R/O	Qty Available	
10/01/04	0.00	100.00	<u>D</u> etail
10/02/04	0.00	100.00	
10/03/04	0.00	100.00	<u>R</u> ange
10/04/04	0.00	100.00	
10/05/04	5.00	95.00	
10/06/04	5.00	95.00	
10/07/04	5.00	95.00	
10/08/04	5.00	95.00	
10/09/04	5.00	95.00	
10/10/04	5.00	95.00	
10/11/04	5.00	95.00	
10/12/04	5.00	95.00	▼
			<u> </u>
		lig	ABC 10/5/04

The concept of **Total Quantity Available** for a time period can be explained as follows:

Suppose a customer wants to rent a certain quantity of an item for a particular time period. If that quantity is not available, on even one of those days in the requested rental period, he will not be able to rent that quantity.

The **Total Quantity Available** for a time period is defined as the **smallest** amount available on any day in that period.

After highlighting the information for a particular day, use the **Detail** button to display the Rental Orders for that day that include the item.

<u>ت</u>	Order Inq	uiry								<u>?</u> ×
	Item No. 1000MOD		MODEN	M						
	Whse	Code	000	CENTRA	L WARE	HOUSE				
	Order Number	Custon Numbe	ner er/Name	Start Date	End Date	Whse	Ordered	Shipped	Returned]
	R000021		EPARD rd Motorw	10/05/04 orks	11/15	/04 000	5.00	3.00	.00	
										T 💌
							Ordered	Shipped	Returned	-
							5.00	3.00	.00	
										<u>o</u> k

Use the **Drill-Down** button to get more detailed information about particular order.

👬 Rental Order Inquiry				? <u>- </u>
Order Number R000021			<u>C</u> redi	
<u>1</u> . Header <u>2</u> . Address	<u>3</u> . Lines	4. Totals	Us	er ID IIG
Order Date 10/05/04 Time 14:18	Repeat.No.			
Cust. No. 01-SHEPARD Shepard M	otorworks	<u>R</u> ental Inf	ùust PO	
Ship Date 10/05/04 Status New Reason Confirm To Alan Shepard Sales Tax Schedule WI Wisconsin	Warehouse D Comment	PS BLUE DO CENTRAL WARE 200 Shelly Westland o Batch Fax	FOB	
				K
			IIG ABC	10/5/04

Use the **Range** button to show **all** the orders, including the item, for the range of dates specified.

Order Inq	uiry							? X
Item N	o. 1000N	40D		MODE	м			
Whse	Code 000	CENTRAL	WAREHO	USE				
Order Number	Customer Number/Name	Start e Date	End Date	Whse	Ordered	Shipped	Returned]
R000021	01-SHEPARD Shepard Moto		11/15/04	000	5.00	3.00	.00	
R000022	01-RSSUPPL	10/05/04	10/05/04	000	4.00	2.00	.00	ř 🚩
R000023	R & S Supply 02-CAPRI Capri Sailing S	10/05/04	10/15/04	000	7.00	6.00	.00	
					Ordered 16.00	Shipped 11.00	Returned .00	
								<u>o</u> k

Last Updated 9/1/05 11:05 AM

Customer Maintenance

IIG has added a new field to the **Additional** tab of the **Customer Maintenance** screen.

🔝 Customer Maintenance				? <u>-</u> X
Customer No. 01-SHEPARD	Name	Shepard Motorwo	rks	
<u>1</u> . Main <u>2</u> . Additional		<u>3</u> . History	<u>4</u> . Invoices	<u>5</u> . S/Os
	vcle M	Primary Credit Number CC Pymt Type Cardholder Na Expiration Dat Dflt Pymt Type Discount Rate Fin Charge Ra Comment	e NONE .000%	Credit Cards
			<u>Accept</u>	Delete
				ABC 1/28/05

Enter the date in the Insurance Expiration Date field.

The **Insurance Expiration Date** field also displays the date on the **Additional** tab of the **Customer Inquiry** screen.

Processing Rental Orders

Rental Order Entry

In **Rental Order Entry**, user creates an order to rent one or more items to a customer for a designated period of time.

🚰 Rental Order Entry	? ×			
Order Number R000021 🔍 📗	Copy fromQuick PrintDefaultsCustomerCredit			
<u>1</u> . Header <u>2</u> . Address	<u>3</u> . Lines <u>4</u> . Totals User ID IIG			
Order Date 10/05/04 Time 14:18	Order Type Standard Order 💌 Repeat.No.			
Customer No. 01-SHEPARD 🔍 Shepard Motor	rworks			
Last Inv Date	Ship To			
Last Inv No.	Terms Code 02 🔍 2% Ten Days, Net 30 Days			
Ship Date 10/05/04	Ship Via UPS BLUE 🤍 FOB			
Status New 💌 Reason	Confirm To Alan Shepard			
Whee 000 CENTRAL WAREHOUS	Comment			
- Sales Tax	Salesperson 0200 🔍 Shelly Westland			
Schedule WI	No Split Comm			
Wisconsin				
Print Order 🔽 Print Rental Sheets 🔽 Ins.E	xp. 05/01/05 Fax Batch Fax			
Recalc Price Accept Delete				
	IIG ABC 10/5/04			

After the Customer Number is entered, the **Rental Information Entry** screen is automatically opened. It can be also opened with the **Rental Inf...** button.

ŝ	Rental Informati	on Entry		? <u>-</u> X
	Rent Starting Date	08/31/2005	Rent Ending Date	09/30/2005
	Rental Days	31	Apply	
	Bill Code	W 🔍 Week		
	Days per Periods	007		
	Billing Periods	6		
	Bill Freq Code			
	Bill Freq Periods	0		
			<u> </u>	Cancel

Enter the **Rent Starting** and **Ending Dates** covering the rental time period.

If the **Rental Information Entry** screen is opened after entering items in the **Lines** tab, the changes to the **Rent Ending Date** can be applied to either new lines only, or to new and all previously entered lines.

Check the **Apply** box to apply the change of the **Rent Ending Date** to all existing lines. If the box is cleared, newly entered lines will display the new setting, but the lines previously entered will not reflect the new **Rent Ending Date**. Note that when applying to entered lines, the rental period can only be extended, not shortened. If the new Ending Date falls before the old Ending Date, the date will not be changed.

Based on the Starting and Ending Rental Dates, the program will calculate the number of **Rental Days**.

Ċ,	Rental Informati	on Entry		? <u>-</u> X
	Rent Starting Date	08/31/2005	Rent Ending Date	09/30/2005
	Rental Days	31	Apply	
	Bill Code	W 🔍 Week		
	Days per Periods	007		
	Billing Periods	6		
	Bill Freq Code			
	Bill Freq Periods	0		
			<u></u> K	Cancel

Assign a **Bill Code** to the order. Based on this code, and the pricing entered in **Inventory Maintenance**, the appropriate price of each item on the order will be determined.

In the **Days per Period** field, the program will display the number of days in a billing period for the order's **Bill Code.**

The number of **Billing Periods** for the rental is calculated by dividing the **Rental Days** by the **Days per Period.** If the result is fractional, it will be rounded up to the next integer.

The **Bill Freq Code/Bill Freq Periods** fields are used in the **Auto Generate Rental Invoice Selection** program, and will be discussed later in this manual.

The **Rental Information Entry** screen can be accessed later by using the **Rental Info** button on the **Header** tab of the **Rental Order Entry** screen.

To enter rental items on the order, use the Lines tab.

The part of Onder Faile					
🚰 Rental Order Entr	У			_	? <u>_ ×</u>
Order Number	R000021 🔍 📘	Copy fromQ	uic <u>k</u> Print De <u>f</u> aults.	Customer Credit	
<u>1</u> . Header	<u>2</u> . Address	<u>3</u> . Lines	<u>4</u> . Totals	Use	r ID IIG
Item Number		Description		Tax Class DC 🔽	
1000MOD	T 🔍 🔊 🔎 🔍 🗔	MODEM		📶 TX 🔍 📜	<u>O</u> K
Tickets Disc %	.00% Start Date 08/31/	2005 End Date 09	/30/2005 Bill Periods		<u>U</u> ndo
					Addi
Whee PL U/		Qty Shipped		Jnit Price Extension	
	XH 🔍 🛛 0.00 🔎	SN 0.00	SN 0.00	4500.000	.00 🔎
Line Item Numbe				C DC CM Disc	%
Description	Qty Ord	ened QtyShippe	d Qty Returned	Unit Price Exter	nsion
		\backslash /			<u>)</u>
		$\langle \rangle$			
		\backslash /			
	uick Line		Total Amo	unt .00	<u> </u>
	Recalc Pric	e \ /	<u>A</u> ccept	Delete	
Enter Ordered Quantity	- Available Quantity in this '	Warehouse\is/195 EA	.CH	IIG ABC	8/31/2005
		V		, , , ,	
		Start Date	<u>a</u> I		
			-	Bill Periods	;
		End Date			

Enter the number of the item the customer wants to rent. The program defaults the **Start Date**, **End Date**, and **Bill Periods** to the data previously entered on the **Rental Information Entry** screen. These fields can be changed for each item.

Enter the **Quantity Ordered**. Based on the **Rental Item Availability by Date** calculation described earlier, the program will determine if the quantity ordered is available for the specified rental time period. If it is not available, user will be warned.

As items are shipped to the customer, the **Quantity Shipped** should be entered. Items cannot be invoiced until they are shipped.

🚮 Rental Order Entry					?_□×
Order Number R00002	1 🔍 🔲	Copy from Quick	Print Defaults	Customer Cr	edit
<u>1</u> . Header <u>2</u> .	Address	<u>3</u> . Lines	<u>4</u> . Totals	l	Jser ID IIG
Item Number)escription		Tax Class DC [
		DEM	🗹		
Tickets Disc % .00% S	tart Date 08/31/200	5 End Date 09/30/	2005 Bill Periods	6 007 CM [
Whse PL U/M Q 000 Q EACH Q	ty Ordered 5.00	Qty Shipped 0.00 SN		it Price Extens 500.000 135	ion Add[
Line Item Number Description	Units Ordered Qty Ordered		nits To Bill SE TC Qty Peturned		isc % (tension
1 1000MOD MODEM	30.00 5.	0.00 .00 0.00	0.00 Y TX 0.00 45		.00% 💽
Ins Del Quick Line			T/otal Amoun	nt 135,000	2.00
	R <u>e</u> calc Price		Accept Ca	ncel <u>D</u> elete	
Enter the Unit Price (Average Co:	st = 1,129.850), Profit	Margin % = 67		IIG ABC	8/31/2005
Quantity Ordered	Bill Peric	ods Un	/ it Price	Exten	sion

The program will determine the item's Unit Price.

Generally, this price will have been tied to the order's **Bill Code** through the **Price Level** in **Inventory Maintenance**, as described earlier in this manual.

The program will calculate the **Extension** as the **Quantity Ordered x Bill Periods x Unit Price.** Eventually, this amount will be invoiced for the rental item.

👫 Rental Order Entr	у				? <u> </u>
Order Number	R000021 🔍 📋	Copy from Qu	iic <u>k</u> Print De <u>f</u> aults	. Cus <u>t</u> omer C <u>r</u> ed	lit
<u>1</u> . Header	<u>2</u> . Address	<u>3</u> . Lines	<u>4</u> . Totals	Us	er ID IIG
Item Number	<u> </u>	Description		Tax Class DC	
Tickets Disc %	.00% Start Date	End Date	Bill Periods	о см _	
Whee PL U/		Qty Shipped	Qty Returned U	nit Price Extensio	n Add[
Line Item Numbe Description	er Units Ordered Qty Orde			Unit Price Exte	insion
1 1000MOD MODEM	30. 00 -	<u>0.00</u> 5.00 0.0	0.00 Y TX 00 0.00 4	(Y Y 1500.000 135,000	.00%
I <u>n</u> s D <u>e</u> l Q u	iick Line		Total Amou	int 135,000.0	0
	Recalc Price		Accept C	ancel <u>D</u> elete	2
Enter Item Number, / +	Miscellaneous or Comment	code		IIG ABC	8/31/2005

Unlike on a Sales Order, where the **Unit Price** represents the price of simply buying the quantity of one item, on a Rental Order, the **Unit Price** represents the price of renting the quantity of one item **for a certain period of time.**

Thus, there was a need for the concepts of **Units Ordered**, **Units Billed**, and **Units to Bill**. The number of **Units Ordered** is defined as **Quantity Ordered x Billing Periods.** That amount, when multiplied by the **Unit Price**, results in the **Extension**.

It is expected that items will not be invoiced until they are shipped. Thus, at any time, the program expects the total number of units, which could have been billed, to be the **Quantity Shipped x Billing Periods.** When added together, the **Units Billed** and the **Units to be Billed** should equal this number. For the Rental Order to be removed from the system, the **Units Billed** must be greater than or equal to the **Units Ordered**.

👫 Rental Order Entry					? <u>- </u>
Order Number R000021	Q 🗌	Copy fromQu	iic <u>k</u> Print De <u>f</u> aults	Cus <u>t</u> omer	Credit
<u>1</u> . Header <u>2</u> . Ac	dress	<u>3</u> . Lines	<u>4</u> . Totals]	User ID IIG
Item Number)escription		Tax Class D	
Tickets Disc % .00% Star	rt Date	End Date	Bill Periods	0 📃 C	M Addi
Whise PL U/M Qty	Ordered 0.00 SN	Qty Shipped 0.00	Qty Returned	Unit Price Ex	tension .00
Line Item Number Description	Units Ordered Qty Ordered	12 11	d Qty Returned	FC DC CM Unit Price	Disc % Extension
1 1000MOD MODEM	30.00 5.	0.00 .00 0.0		FX Y Y 4500.000 1:	.00%
I <u>ns Del</u> Quick Line			Total Amo	ount 135	,000.00
	R <u>e</u> calc Price		Accept	<u>C</u> ancel <u>D</u> e	lete 🛃
				IIG A	3C 8/31/2005

The **Tickets** button displays the **Tickets Data Entry** screen for the selected line.

🚮 Tickets Data Entry	<u>? ×</u>
Original Qty Ordered 5 OK	Qty to be Returned 2
Ticket # NONE Date 08/31/2005 Undo	
Qty Shipped 2.00	
Date Ticket # Qty Shipped 08/31/2005 NONE 2.00	Date Ticket # Qty Returned
00/31/2003 NONE 2.00	
Remaining Qty To Ship 3	Remaining Qty to Return 2
	<u>Accept</u>

The left part of the window is for delivery, and the right part for pick up tickets. From the **Rental Order Entry**, you can only enter delivery tickets.

The **Original Qty Ordered** displays the quantity ordered of the line.

The **Remaining Qty To Ship** is the difference from Qty Ordered and Qty Shipped.

Enter **Ticket** #, change the **Date** (defaulted to current date), enter the **Qty Shipped** with the Ticket, and click **OK**.

When the Tickets are entered, click the **Accept** button. The program will set the **Qty Shipped** of the line to the sum of the quantities shipped with delivery tickets.

If the **Qty Shipped** is changed in the **Lines** tab, "special ticket" is automatically created for the quantity not entered with a ticket. This default ticket has NONE as **Ticket** #.

You can change the number of the "NONE" special ticket, the quantity shipped, or delete it, as well as with any other ticket.

You cannot enter tickets for quantity exceeding the ordered quantity.

🜇 Tickets Data Entry	<u>?</u> ×
Original Qty Ordered 5 OK	Qty to be Returned 2
Ticket # 456 Date 08/31/2005 Undo	
Qty Shipped 1.00	
Date Ticket # Qty Shipped	Date Ticket # Qty Returned
08/31/2005 123 2.00	
08/31/2005 456 1.00	
Remaining Qty To Ship 2	Remaining Qty to Return 2
	<u>Accept</u>

The **Rental Item List** button on the **Lines** tab displays the **Item Status** of Rental Items in the **Rental Item List** lookup.

👫 Rental Order Enti	r y				? <u> </u>
Order Number	R000021 🔍 📋	Copy fromQ	uic <u>k</u> Print De <u>f</u> ault	s Cus <u>t</u> omer	. Credit
<u>1</u> . Header	2. Address	<u>3</u> . Lines	<u>4</u> . Totals		User ID IIG
Item Number Tickets Disc % Whse PL U	M Qty Ordered	Description End Date Qty Shipped SN 0.00	Bill Period: Qty Returned SN 0.00		DCK
Line Item Numb Description 1 1000MOD MODEM	er Units Ordered Qty Orde 30.00	0.00		TC DC CM Unit Price TX Y Y 100.000	1 Disc % Extension 3,000.00
l <u>n</u> s D <u>e</u> l Q	uick Line		Total Am	nount	3,000.00
	R <u>e</u> calc Price]		<u>C</u> ancel	Delete
				IIG	ABC 8/31/2005

Rental Item I	ist			?_□×
Item Number	△ Serial Number	Description	Item Status	
1000MOD	1	MODEM	STK	
1000MOD	10	MODEM	STK	
1000MOD	100	MODEM	STK	
1000MOD	101	MODEM	BNT	
1000MOD	102	MODEM	BNT	
1000MOD	103	MODEM	BNT	
1000MOD	104	MODEM	STK	
1000MOD	105	MODEM	STK	
1000MOD	106	MODEM	STK	
1000MOD	107	MODEM	STK	
1000MOD	108	MODEM	STK	
1000MOD	109	MODEM	STK	
1000MOD	11	MODEM	STK	
1000MOD	110	MODEM	STK	
1000MOD	111	MODEM	ŞTK	<u> </u>
•				
Search Item N	lumber 💌	Begins with 💌		<u> </u>
Filters				
C <u>u</u> stom			Select Cancel	2 2 0
ound 200 records	with Lookup Preference	es set to Begins with	IIG ABC	8/31/2005

Clicking the **Zoom** button displays the **Item Status Inquiry** for the selected Serial Number.

When a **serialized** rental item is ordered, user can enter its **Serial Numbers** by using the **SN** button next to the **Qty Ordered** field.

👫 Rental Order Entry				3	? <u> </u>
Order Number F	8000021 🔍 📋	Copy fromQ	uic <u>k</u> Print De <u>f</u> aults.	Customer Credit.	
<u>1</u> . Header	<u>2</u> . Address	<u>3</u> . Lines	<u>4</u> . Totals	Use	r ID IIG
	00% Start Date 08/31/2	Description MODEM 2005 End Date 09/	/30/2005 Bill Periods		QK Undo
Whse PL U/M 000 EACH Line Item N Serial Description		Units Billed	SN 0.00 Units To Bill SE T	Unit Price Extension 100.000 3,000 C DC CM Disc 5 Unit Price Exten	0.00 🔎
1 1000MOD MODEM	30.00	0.00	18.00 Y T 00 0.00)0% 💽
I <u>ns Del</u> Quic	k Line		Total Amo	unt 3,000.00	1
	Recalc Price		Accept	Cancel Delete	
				IIG ABC	8/31/2005

Ċ,	(Reserve) Seria	l No Distribution	Entry		<u>?</u> ×
	Item 1000MOD	MODEM			U/M EACH
	Serial Number	Ava	ailable 0.00	Distribute 0.00	<u>Q</u> K <u>U</u> ndo
	Serial Number 001 002 003	Status STK STK STK	Available 1.00 1.00 1.00	Distribute 1.00 1.00 1.00	<u>R</u> ange List
		Distribution E	3alance	2.00	
					Accept

Serial Number	r List				? _ 🗆
SerialNumber	△ Receipt Date	Status Code	UnitCost	QtyOnHand	Available 🔺
1	08/22/2005	STK	1,129.850	1.00	1.00
10	08/22/2005	STK	1,129.850	1.00	1.00
100	08/22/2005	STK	1,129.850	1.00	1.00
101	08/22/2005	BNT	1,129.850	1.00	1.00
102	08/22/2005	BNT	1,129.850	1.00	1.00
103	08/22/2005	RNT	1,129.850	1.00	1.00
104	08/22/2005	STK	1,129.850	1.00	1.00
105	08/22/2005	STK	1,129.850	1.00	1.00
106	08/22/2005	STK	1,129.850	1.00	1.00
107	08/22/2005	STK	1,129.850	1.00	1.00
108	08/22/2005	STK	1,129.850	1.00	1.00
109	08/22/2005	STK	1,129.850	1.00	1.00
11	08/22/2005	STK	1,129.850	1.00	1.00
110	08/22/2005	STK	1,129.850	1.00	1.00
111	08/22/2005	STK	1,129.850	1.00	1.00
112	08/22/2005	STK	1,129.850	1.00	1.00 💌
Search <defai< td=""><td>ult> 💌</td><td>]</td><td></td><td></td><td><u><u> </u></u></td></defai<>	ult> 💌]			<u><u> </u></u>
Custom			<u>S</u> el		
ound 200 records				IIG AI	BC 8/31/200

The **Serial Number** lookup lists all the Serial Numbers with their **Statuses**.

The **Range** button can be used to select multiple serial numbers, by entering the **Starting** and **Ending** Serial Numbers.

¢,	Distribution	Range		<u>? ×</u>
	Selection	All	Starting	Ending
	Serial No.			
				<u>D</u> K <u>C</u> ancel

On the Item Status Maintenance screen, the Serial Numbers distributed in the (Reserve) Serial Number – Distribution Entry are displayed as Reserved on the Rental Order.

🚮 Item Status Maintenance					? <u>- </u> ×
Item Number 1000MOD	Q	Description	MODEM		
Warehouse Code 🛛 🔍 C	ENTRAL WAR	REHOUSE			
Serial Number 001	Q.				<u>S</u> how History
Current Status - STK / Status Q Start Date E Comment	In Stock/ ndDate				<u>D</u> k <u>U</u> ndo Del
Code Description	Order No.	Start Date	End Date	Comment	
STK In Stock RES Reserved	R000021	10/05/2004	11/15/2004	Cust#01-SHEPA	RD, Ord#R000021
				IIG	End ABC 10/5/04

When a **serialized** rental item is shipped, user can enter its **Serial Numbers** by using the **SN** button next to the **Qty Shipped** field.

🚮 Rental Order Entry				? _ 🗆 🗙
Order Number R000021	🔍 📋 — С <u>о</u> ру	from Quic <u>k</u> Print	Defaults Custome	er C <u>r</u> edit
<u>1</u> . Header <u>2</u> . /	Address <u>3</u> . Lir	ies <u>4</u> . T	otals	User ID IIG
	Descrip MODEM art Date 08/31/2005 End	Date 09/30/2005 E		
Whse PL U/M Q	y Ordered Qty S 5.00 SN	Shipped Qty Re 3.00 SN	eturned Unit Price	Extension 3,000.00
Line Item Number Description	Units Serial Distribution I Qty Ordered (Units I o	Bill SE TC DC eturned Unit Price	CM Disc % e Extension
1 1000MOD MODEM	30.00 5.00	0.00 18 3.00	.00 Y TX Y 0.00 100.000	Y .00% 3,000.00
Ins Del Quick Line			Total Amount	3,000.00
	R <u>e</u> calc Price		ept <u>C</u> ancel	Delete
			lig	ABC 8/31/2005

¢,	(Rental) Serial I	No Distribution Er	itry		? ×
	Item 1000MOD	MODEM			U/M EACH
	Serial Number	Ava	ilable 0.00	Distribute 0.00	<u>Q</u> K <u>U</u> ndo
	Serial Number 101 102 103	Status SHP SHP SHP	Available 1.00 1.00 1.00	Distribute 1.00 1.00 1.00	<u>R</u> ange List
		Distribution B	alance	0.00	
					Accept

The (**Rental**) Serial No. – Distribution Entry screen displays the ordered (reserved) Serial Numbers. To ship against those Serial Numbers, click the Accept button; otherwise change the distribution as necessary.

On the **Item Status Maintenance** screen, the **Serial Numbers** distributed in the (**Rental**) **Serial Number** – **Distribution Entry** are displayed as **Reserved** on the Rental Order.

🚮 Item Status Maintenance					? <u>- </u> ×
Item Number 1000MOD	(Description	MODEM		
Warehouse Code 🛛 000 🔍 CEM	NTRAL WARE	HOUSE			
Serial Number 001	<u> </u>				<u>S</u> how History
Current Status - RNT /Or Status Status End Comment	n Rent/				<u>D</u> k <u>U</u> ndo Del
Code Description	Order No.	Start Date	End Date	Comment	
RNT On Rent RNT On Rent	R000021	10/05/2004	11/15/2004	Cust#01-SHEPARD,	Ord#R000021
					End
				IIG AB	3C 10/5/04

The **Qty Avail Detail** button has been added to the **Lines List** on the **Lines** tab to allow quick access to the **Rental Item Availability by Date** screen.

👫 Rental Order Entry					? <u> </u>
Order Number R000	021 🔍 📋	Copy from	l uic<u>k</u> Print De <u>f</u> au	lts Cus <u>tomer</u>	Credit
<u>1</u> . Header	2. Address	<u>3</u> . Lines	4. Totals		User ID IIG
Item Number 1000M0D Tickets Disc % .00% Whse PL U/M 000 EACH	М	Qty Shipped	0/30/2005 Bill Period Qty Returned SN 0.00	is 6 007 (C V <u>QK</u> Undo M V Add tension
Line Item Number Description 1 1000M0D M0DEM	Units Ordered Qty Ordere 30.00	Units Billed d Qty Shippo 0.00	Units To Bill SE	TC DC CM Unit Price TX Y Y 100.000	Disc % Extension 3,000.00 Qty Avail Detail
			Total Ar	·····	3,000.00
	Recalc Price				elete

Rental Item #	Vailability by Date		? _ 🗆 :
Item No.		DEM	
Whse Code	000 CENTRAL WAREH	HOUSE	
Starting Date	08/31/2005 Endin	g Date 09/30/2005	
Total Qty Avail	190.00		<u>L</u> ist
Date	Qty on R/O	Qty Available	
08/31/05	10.00	190.00	Detail
09/01/05	10.00	190.00	
09/02/05	10.00	190.00	<u>R</u> ange
09/03/05	10.00	190.00	
09/04/05	10.00	190.00	
09/05/05	10.00	190.00	
09/06/05	10.00	190.00	
09/07/05	10.00	190.00	
09/08/05	10.00	190.00	
09/09/05	10.00	190.00	
09/10/05	10.00	190.00	
09/11/05	10.00	190.00	•
			<u></u> K
		IIG	ABC 8/31/200

In the **Rental Order Entry** screen, to be able to delete lines with quantity shipped that have not been completely invoiced or returned, you must have a password specified for that purpose in the **Sales Order Options**.

If no password has been specified in the **Password to Delete Rental Orders** field of the **Sales Order Options**, lines with shipped and either not returned or not invoiced items cannot be deleted. If a Rental Order contains such lines, it cannot be deleted.

If you have specified a password, when you try to delete a line, which has **Quantity Returned** less than **Quantity Shipped**, or **Quantity Shipped** not entirely **billed**, the program will prompt for password.

The same prompt will be displayed when trying to delete an order containing such lines.

🚮 Enter Password			<u>? ×</u>
Rental Order Line Deletion Pass	word		
	<u> </u>	<u>C</u> ancel	[0]

The line will be deleted after you type in the correct password and click **OK**.

Note: the lines with no quantity shipped, or with quantity shipped and completely returned, can be safely deleted independent of the password setting.

Invoice Data Entry

Rental Orders can be invoiced using the same screen used for Sales Orders (Invoice Data Entry).

Rental Orders cannot be shipped and invoiced with the Shipping Data Entry program.

Select Invoice Data Entry under the Sales Order Main menu.

🚮 5/0 Invoice Data Entry	? ×			
Inv. Num. 🔄 🔍 🗃 🕅	Quick Print Defaults Customer Credit			
<u>1</u> . Hea Next Rental Invoice No.	3. Lines 4. Totals User ID			
Invoice Date 10/05/04 Invoice Type Standard Invoice 🔽 Sales/Rental Order Number				
Customer No.	Cust P0			
Order Status 1 Step	Apply to Inv #			
Ship Date 10/05/04	Ship To Addr			
Due Date	Terms Code 00 💭 No Terms			
Discount Date	Ship Via Tracking			
Warehouse 001	Confirm To			
EAST WAREHOUSE	Comment			
- Sales Tax	Salesperson 🖸 Split Comm. No 💌			
Schedule	Fax Batch Fax Split Comm			
Image: Contract in the second seco				
	IIG ABC 10/5/04			

Click the newly added **RNT** button to start an invoice for a Rental Order.

Rental Invoice Numbers start with **R**.

You can select only Rental Orders in the Serial/Rental Order Number field, for Rental Invoices.

<u>1</u> . Header <u>2</u> . Addr	ess <u>3</u> . Lines	4. Totals User ID III
Invoice Date 10/05/04	Invoice Type Standard Invoice	Sales/Rental Order Number R000021
Customer No. 01-SHEPARD	Shepard Motorworks	Cust P0
Order Status New	Apply to Inv #	Print Invoice
Ship Date 10/05/04	Ship To Addr	
Due Date 11/04/04	Terms Code 02 🔍 2% Te	n Days, Net 30 Days
Discount Date 10/15/04	Ship Via UPS BLUE	🔍 FOB Tracking.
Warehouse 000 🔍	Confirm To Alan Shepard	
CENTRAL WAREHOUSE	Comment	
- Sales Tax	Salesperson 0200 🔍 Sł	helly Westland Split Comm. No 💌
Schedule 🛛 🔍	Fax	Batch Fax Split Comm
Wisconsin		

Go to the **Lines** tab. The following message will be displayed:

🚮 MAS	90	X
2	Bill complete rental order?	
	Yes <u>N</u> o	

If the complete billing is selected, the program will look at each item separately and invoice the **Units to Bill**.

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🚮 S/O Invoice Data Entry			? ×
Inv. Num. 🛛 R000011 🔍 📋 RNT	Quic <u>k</u>	Print De <u>f</u> aults Cu	ıstomer Credit
<u>1</u> . Header <u>2</u> . Address	<u>3</u> . Lines	<u>4</u> . Totals	User ID IIG
Whse PL U/M Units T 1 1000M0D M0D	18.00 cription o BIII Units Billed To B	Billing Periods Be Billed Unit Price 0.00 1485.0 SE TC DC	6 CM ✓ Undo Extension AddI 00 26,730.00 CM Disc % Extension Y .00% €
Ins Del Quick Line		Total Amount	26,730.00
	(Accept Cancel	
			IIG ABC 10/5/04

In our example, the line had five (5) ordered, but only three (3) shipped. Therefore, the **Units to Bill** is **Quantity Shipped (3) x Billing Periods (6)** totaling **18.** The **Units Billed** on this invoice is, therefore, set to 18, since the order is being billed completely (and can be changed for partial billing).

However, note that to totally close out this line item in the order, the remaining quantity of two (2) must be shipped later and then invoiced.

Unit Price can be changed for the lines only if the invoice is created first time for the order. The **Unit Prices** will be updated on the order accordingly. If the order has already been partly invoiced, the Unit Prices are no longer allowed to be changed.

No Item can be added to an Invoice, referencing a Rental Order, except for comment lines.

🚰 S/O Invoice Data Entry			? <u>_</u> _×
Inv. Num. 🛛 🛛 🔍 🔲 RNT	Quic	: <u>k</u> Print) De <u>f</u> aults	Customer Credit
<u>1</u> . Header <u>2</u> . Address	<u>3</u> . Lines	4. Totals	User ID IIG
Item / Kit Number 1000M0D Tickets Disc % .00% Whse PL U/M Units To Bill	Description MODEM Qty To Bill 3.00	D Billing Periods	Tax Class DC ♥ <u>OK</u> TX 6 CM ♥ Add[
000 C EACH C 18.00	18.00	0.00 140	35.000 26,730.00
Line Item Number Desc Whse PL U/M Units To 1 1000M0D M0DE		SE TC Be Billed Unit F Y TX	Price Extension
000 W EACH 18.0		0.00 1485	
Ins Del Quick Line		Total Amoun	t 26,730.00
		Accept Ca	ncel Delete 🖧 📀
			IIG ABC 10/5/04

The tickets information can be viewed for the selected line by clicking the **Tickets** button.

🚮 Tickets Data Inquiry	<u>? ×</u>
Original Qty Ordered 5	Qty to be Returned 3
Date Ticket # Qty Shipped 10/05/2004 123 2.00 10/11/2004 456 1.00	Date Ticket # Qty Returned
Remaining Qty To Ship 2	Remaining Qty to Return 3
	<u>K</u>

Rental Return Entry

When the customer returns Rental Order items, the return must be recorded in the **Rental Return Entry** program added under the **Sales Order Main** menu.

🚰 Rental Return Data Entry	
Return Number 000005 🔍 📗	Quick Print Defaults Customer
<u>1</u> . Header <u>2</u> . Lines	User ID IIG
Return Date 10/05/04	Rental Order Number R000021
Customer No. 01-SHEPARD Shep	ard Motorworks Cust P0
Order Status New Start Date 10/05/04 End Date 11/15/04 Warehouse 000 CENTRAL WAREHOUSE Sales Tax Schedule WI Wisconsin	Ship To Address Terms Code 02 2% Ten Days, Net 30 Days Ship Via UPS BLUE FOB Confirm To Comment Salesperson 0200 Shelly Westland Print Return
	Accept Cancel Delete
	IIG ABC 10/5/04

After entering the Rental Order Number, use the Lines

tab to return the items. The following message is displayed:

🚮 MAS	90	×
?	Return complete rental order?	
	Yes <u>N</u> o	

Click **Yes**, to load the **Quantity Returned** equal to the **Quantity Shipped** on the order.

👫 Rental Return Data	Entry		
Return Number 00000	5 🔍 📋	Quic <u>k</u> Print De <u>f</u> aults D	Cus <u>tomer</u>
<u>1</u> . Header	<u>2</u> . Lines		User ID IIG
Item Number			<u>Q</u> K <u>U</u> ndo
Tickets Qty Missing Whse U/M	0.00 Qty Damaged Start Date End Date	0.00 Qty On Rent Qty Returned Qty Re 0.00 0.00 SN	emaining 0.00
Line Item Number Whse	Description U/M Start Date End Date	Qty On Rent Qty Returned Qty Ren	naining
1 1000MOD 000	MODEM EACH 10/05/04 11/15/04	3.00 3.00	0.00
l <u>ns</u> D <u>e</u> l			
		<u>Accept</u> <u>C</u> ancel	<u>D</u> elete
Enter Item Number, 7 + Mis	cellaneous or Comment code or * + Spe	cial code IIG ABC	10/5/04

🚮 (Return) Serial No	Distribution E	ntry		? ×
Item 1000MOD	MODEM			U/M EACH
Serial Number	Ava	ilable 0.00	Distribute 0.00	<u>Q</u> K <u>U</u> ndo
Serial Number 001 002 003	Status RNT RNT RNT RNT	Available 1.00 1.00 1.00	Distribute 1.00 1.00 1.00	Range
Distribution Balance 0.00				
				Accept

After running the **Rental Return Reports/Updates**, the returned items will become available again.

If an item has been completely invoiced and returned, it will be deleted from the order.

If all the items have been completely invoiced and returned, the Rental Order will be deleted from the system.

To enter pick up tickets for the selected line, click the **Tickets** button.

In the **Rental Return Data Entry**, the left part of the window is for pick up, and the right part for delivery tickets. Here you can enter pick up tickets.

The pick up tickets entry here is done similar to delivery tickets entry in the **Rental Order Entry**.

🚮 Tickets Data Entry	×
Qty to be Returned 3 OK Ticket # Date Undo Qty Returned 0.00 Del	Original Qty Ordered 5
Date Ticket # Qty Returned 10/12/2004 ABC 1.00 10/13/2004 DEF 1.00 10/14/2004 GHI 1.00	Date Ticket # Qty Shipped 10/05/2004 123 2.00 10/11/2004 456 1.00
Remaining Qty to Return 0	Remaining Qty To Ship 2
	Accept Cancel

Rental Returns are updated with the new **Rental Return Reports/Updates** program.

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Auto Generate Rental Invoice Selection

Based on data entered in two fields on the **Rental Information Entry** window in **Rental Order Entry**, the **Auto Generate Rental Invoice Selection** program will be able to create invoices for a group of Rental Orders.

These two important fields are the **Bill Frequency Code** and the **Bill Frequency Periods** fields.

When entering new Rental Order, the **Rental Information Entry** screen is automatically opened. It can be also opened with the **Rental Inf...** button.

👫 Rental Order Entry			? <u> </u>		
Order Number R000021 🔍 📗	Copy from	Quic <u>k</u> Print De <u>f</u> aults	Customer Credit		
<u>1</u> . Header <u>2</u> . Address	<u>3</u> . Lines	4. Totals	User ID IIG		
Order Date 10/05/04 Time 14:18	Order Type	Standard Order 💌	Repeat.No.		
Customer No. 01-SHEPARD 🔍 Shepard Motor	works	<u>R</u> ental Inf	Cust P0		
Last Inv Date	Ship To	<u> </u>			
Last Inv No.	Terms Code	02 🔍 2% Ten Days, N	let 30 Days		
Ship Date 10/05/04	Ship Via	UPS BLUE	🖕 FOB		
Status New 🔻 Reason	Confirm To	Alan Shepard	۵,		
Whee 000 CENTRAL WAREHOUS	Comment				
	Salesperson	0200 🔍 Shelly Westla	and		
Schedule WI		No 💌	Split Comm		
Wisconsin					
Print Order 🗹 Print Rental Sheets 🔽 Ins.Exp. 05/01/05 Fax Batch Fax					
Recalc Price Accept Delete					
			IIG ABC 10/5/04		

¢,	Rental Informatio	on Entry		? <u>-</u> X
Í	Rent Starting Date	10/05/04	Rent Ending Date	11/15/04
	Rental Days	42	Apply	
	Bill Code	D 🔍 Day		
	Days per Periods	001		
	Billing Periods	42		
	Bill Freq Code			
	Bill Freq Periods	0		
			<u> </u>	Cancel

Suppose this is a daily rental for the next 42 days.

Suppose user does not want to send the customer an invoice every day for this rental. Instead, he wants the program to automatically generate a weekly invoice, billing the customer for seven (7) "billing periods" (in this case, 7 days). A **Bill Freq Code**, such as "W" for weekly, is assigned, indicating that user wants to have the program automatically bill the customer on a weekly basis. (Note that the "W" itself is not tied into anything – it could just as easily be called "J", as long as user knows what it means).

Finally, the number "7" is placed in the **Bill Freq Periods** field, indicating that each time the program generates an automatic invoice for this order, it will bill for 7 billing periods (or in this case, 7 days).

Ċ	Rental Information	on Entry		? <u> </u>
	Rent Starting Date	10/05/04	Rent Ending Date	11/15/04
	Rental Days	42	Apply	
	Bill Code	D 🔍 Day		
	Days per Periods	001		
	Billing Periods	42		
	Bill Freq Code	W		
	Bill Freq Periods	7		
			<u></u> K	<u>C</u> ancel

Generating Invoices

Using these two codes from **Rental Order Entry**, the program can automatically generate Rental Order invoices in the **Auto Generate Rental Invoice Selection** program under the **Sales Order Main** menu.

👫 Auto Generate Rental Invoice Selection 🛛 🤗 📃							
Next Automatic Invoice	Numbe	r R000017					
Bill Freq Code							
Select Orders on Hold							
		E					
Selection	All	Starting	Ending				
Rental Order Number		Q	ZZZZZZZ 🍳				
Rental Order Date			12/31/99				
Customer Number		00-	99-ZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZ				
Salesperson Number		00-	99-ZZZZ 🔍				
	Proce	ed Clear	<u>C</u> ancel				
		II	G ABC 10/5/04				

In addition to the starting and ending range of dates, user is asked to fill in the **Bill Freq Code**. If user wants to have the program create invoices for all Rental Orders with a particular **Bill Freq Code**, the code is entered at this time.

By filling in the **Bill Freq Code** with "W", user tells the program to generate necessary invoices for all Rental Orders (including our example), which are coded with a "W" **Bill Freq Code** (invoices will be generated if all the other criteria is met).

If the box for **Select Orders on Hold** is **not** checked, Rental Orders on hold **will not** have invoices generated for them, even if they meet all the other requested criteria.

Note that the amount invoiced for an item is the amount normally invoiced in one billing period multiplied by the number of **Bill Frequency Periods** from the **Rental Order Entry.**

Item Status Maintenance

The status of **serialized** rental items can be tracked through the **Item Status Maintenance** program added under the **Inventory Management Main** menu.

The status of each individual **Serial Number** can be viewed and changed for determining its availability.

🌇 Item Status M	aintenance					? <u>-</u> ×
Item Number	1000MOD	0	Description	MODEM		
Warehouse Code	000 🔍 CEN	FRAL WAR	EHOUSE			
Serial Number	015	Q				<u>S</u> how History
Current Statu Status Start Date Comment	us – STK /In					<u>Q</u> k <u>U</u> ndo <u>D</u> el
Code Descript STK In Stock		Order No.	Start Date	End Date	Comment	
800	0					End
					lig	ABC 10/6/04

Although a **Serial Number** may be in stock, it could be unavailable. The following status codes can be entered to indicate a special situation:

- DMG Damaged
- HLD Hold
- MIS Missing
- PM Preventive Maintenance
- REP Repair
- STK In Stock

👬 Item Status Maintenance	? <u> </u>
Item Number 1000MOD Q Description MODEM	
Warehouse Code 000 🔍 CENTRAL WAREHOUSE	
Serial Number 015	Show History
Current Status - STK / In Stock/ Status REP Start Date 10/02/04 End Date 10/08/04 Comment Sent to Jim's for Repair	k ndo eI
	Comment
STK In Stock	
REP Repair 10/02/2004 10/08/2004 9	Sent to Jim's for Repair
	<u>E</u> nd
	IIG ABC 10/6/04

Enter the **Item Number, Warehouse Code, and Serial Number** to display or set the status of an Item. A **Start Date, End Date**, and **Comment** can be specified to describe a special situation.

🌇 Item Status M	aintenance					? ×
Item Number	1000MOD	Q	Description	MODEM		
Warehouse Code	000 🔍 CEN	TRAL WAR	EHOUSE			
Serial Number	015	Q				<u>S</u> how History
Current Statu Status Start Date		Stock/ Date				<u>O</u> k <u>U</u> ndo
Comment			,			
Code Descript	ion	Order No.	Start Date	End Date	Comment	
	/e Maintenance		10/01/2004		scheduled maint	
REP Repair			10/02/2004	10/08/2004	Sent to Jim's for Re	epair
						<u>E</u> nd
					IIG	ABC 10/6/04

If the **End Date** of a status line is before the system date, the status line will be displayed in a different color.

🚮 Item Status Maintenanc	e		? _ 🗆 🗙
Item Number 1000M0D	🔍 Description	MODEM	
Warehouse Code 🛛 🔍	CENTRAL WAREHOUSE		_
Serial Number 011	Q		Show History
Current Status - STK Status	/In Stock/		
Start Date	End Date		Del
Comment Code Description	Order No. Start Date	End Date Comme	
STK In Stock RES Reserved	R000021 10/05/2004		I-SHEPARD, Ord#R000021
			End
			IIG ABC 10/6/04

When a **Serial Number** is placed on a Rental Order, the **Reserved** status of the item for that order is displayed.

🚮 Item Status Maintenance			? ×
Item Number 1000MOD	🔍 Description	MODEM	
Warehouse Code 000 🔍	CENTRAL WAREHOUSE		
Serial Number 001	Q		Show History
Current Status - RNT	/On Rent/		
Status 📃 🔍			Qk
Start Date	End Date		
Comment			
Code Description	Order No. Start Date	End Date Comme	nt
RNT On Rent RNT On Rent	R000021 10/05/2004	11/15/2004 Cust#01	-SHEPARD, Ord#R000021
			End
			IIG ABC 10/6/04

When a specific **Serial Number** is shipped, the **On Rent** status is displayed for that Rental Order. In addition, the **Current Status** is changed from **In Stock** to **On Rent**.

👬 Item Status Maintenance	? _ 🗆 🗙
Item Number 1000M0D 🔍 Description M0DEM	
Warehouse Code 000 🔍 CENTRAL WAREHOUSE	
Serial Number 015	Show History
Current Status - STK / In Stock/ Status REP Start Date 10/02/04 End Date 10/08/04 Comment Sent to Jim's for Repair	<u>D</u> k <u>U</u> ndo Del
Code Description Order No. Start Date End Date Comment	
STK In Stock PM Preventive Maintenance 10/01/2004 10/02/2004 scheduled mai REP Repair 10/02/2004 10/08/2004 Sent to Jim's fo	
	End
IIG	ABC 10/6/04

Manually entered, "special situation" status can be deleted by highlighting it and clicking the **Del** button. The following prompt will be displayed:

🕂 MAS 90	×
Save deleted line in history?	
Yes No	

By clicking **Yes**, the deleted line will be saved in a history file.

To view the history records, click the **Show History** button.

🚮 Item Status Ma	aintenance					? _ 🗆 🗙
Item Number	1000MOD	Q	Description	MODEM		
Warehouse Code	000 🔍					
Serial Number	015	Q				Hide History
Code Descripti	ion	Order No.	Start Date	End Date	Comment	
REP Repair			10/02/2004	10/08/2004	Sent to Jim's for Repair	
					Delete	<u>E</u> nd
					IIG ABC	10/6/04

To remove a record from the History, using the **Delete** button at the bottom of the screen, for the selected record.

Inquiries and Printings

Inventory Rental Inquiry

The **Sales Order Inquiry** has been replaced with the **Rental Order Inquiry** on the **Inquiry** tab of the **Inventory Maintenance** and **Inventory Inquiry** screens, for Rental Items.

🖥 Inventory	Maintenance				?	
Item No. 1	1000MOD	Description	MODEM			
<u>1</u> . Mai	n <u>2</u> . Options	<u>3</u> . Transacti	ions <u>4</u> . Inqu	iiry <u>5</u>	5. Cost Detail	
Purch	ase Order Inquiry	🔽 Rental Ord	der Inquiry			
Order Number	Customer Start Number/Name Date	End Date Whse	Ordered	Shipped	Returned	
R000021	01-SHEPARD 10/05/04 Shepard Motorworks	11/15/04 000	5.00	3.00	.00	ا 💁 ا
R000022	01-RSSUPPL 10/05/04	10/05/04 000	4.00	2.00	.00	1 🔎
R000023	R & S Supply Corp. 02-CAPRI 10/05/04 Capri Sailing Ships	10/15/04 000	7.00	6.00	.00	
			Ordered 16.00	Shipped 11.00	Returned .00	
000			Accept	<u>C</u> ancel	<u>D</u> elete	20
					IIG ABC	10/6/04

Checking the **Rental Order Inquiry** box lists the Rental Orders. You can use the **Zoom** button to open the selected order in the **Rental Order Inquiry** screen.

🔝 Rental Order Inquiry			? <u>-</u> X
Order Number R000021			<u>C</u> redit
<u>1</u> . Header <u>2</u> . Address	<u>3</u> . Lines	<u>4</u> . Totals	User ID IIG
Order Date 10/05/04 Time 14:18	Order Type	Standard Order	Repeat.No.
Cust. No. 01-SHEPARD Shepard Mo	otorworks	<u>R</u> ental Inf	Cust PO
Ship Date 10/05/04 Status New Reason Confirm To Alan Shepard Sales Tax Schedule Schedule WI Wisconsin Wisconsin	Ship Via Warehouse Comment Salesperson Split Commission	02 2% Ten Days, Ne UPS BLUE 000 CENTRAL WA 0200 Shelly Westland No Batch Fax 2 Print Pick Sheets	FOB
			IIG ABC 10/6/04

Rental Return History Inquiry

The **Rental Return History Inquiry** program has been added under the **Sales Order Inquiries** menu.

🚮 Rental Return History Inquiry		
Return Number 000009 🔍		
<u>1</u> . Header <u>2</u> . Lines		User ID IIG
Return Date 10/06/04		Rental Order Number R000023
Customer No. 02-CAPRI Capr	Sailing Ships	Cust P0
Order Status Start Date 10/05/04 End Date 10/05/04 Warehouse	Ship To Address Terms Code N Ship Via UPS BLUE Confirm To Comment	et 30 Days
Sales Tax Schedule CA California	Salesperson 0400	Ginny Hernandez
		IIG ABC 10/6/04

🔚 Rental Return Histor	y Inquiry		
Return Number 00000	9 🔍		
<u>1</u> . Header	<u>2</u> . Lines		User ID IIG
Item Number	Descripti	on	
		.00 Code 2 Qty On Rent Qty Returned	Qty Remaining 0.00
Line Item Number	Description MODEM	Qty On Qty Retu. 6.000 6.000	
			<u> </u>
			G ABC 10/6/04

Rental Return Printing

The **Rental Return Printing** has been added under the **Sales Order Main** menu.

👫 Rental Return Printi	ng	?_□×
Line 1 Message	CALL NOW TO ORDER FOR OUR SPECIAL	
Line 2 Message	MEMORIAL WEEK SALE	
Order Form Code	1 🔍	
Copies	1 Multi Part Enable Multi Part	
Selection	All Starting Ending	
Return Number		
\\Laptop3\HP LaserJe	et 1100 (MS) <u>Print</u> Pre <u>v</u> iew Printer <u>S</u> e	tup
	IIG ABC	10/6/04

ental Re	urn Printi:	ng							
	1011	> > = 🕾	🚖 100% 💽	Total:1 100%	1 of 1				
							eturn Number : .eturn Date :	000009 10/6/04	
						С	rder Number :	R000023	
						S	alesperson :	0400	
						С	ustomer	02 CAPRI	
Star	Date	10/5/04			Ship Via	UPS BL	.UE		
End	Date	10/5/04			Terms Code	Net 30 I	Days		
Conf	irm To	Jerry Westm	orland		FOB				
Item N	lumber	Unit	Qty On Rent	Qty Returned	Remaining or	n Rent	Missing	Damaged	
10001	IOD	EACH	6.00	6.00		0.00	0.00	0.00	
MOD	EM			WHSE 000					
Startin	g Date	10/5/04	Ending Date	10/15/04	Reason Cod	e			
Tota	1		б.00	б.00		0.00	0.00	0.00	

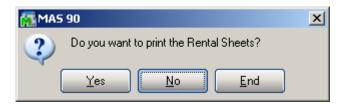
Rental Order Printing

The **Rental Order Printing** has been added under the **Sales Order Main** menu.

👬 Rental Order Printin	g	? <u> </u>
Line 1 Message	CALL NOW TO ORDER FOR OUR SPECIAL	
Line 2 Message	MEMORIAL WEEK SALE	
Order Form Code	1 🔍	Select
Copies	Multi Part Enable	<u>C</u> lear
Selection	All Starting Ending	
Order Number	R REZZZZ	
\\Laptop3\HP LaserJe	et 1100 (MS) <u>Print</u> Pre <u>v</u> iew Printer <u>S</u> e	etup
	IIG ABC	10/6/04

😵 Rer	ita	l Order Printi	ng															
- M - 1	•	1 of 1+	►			8		100%	•	Total	:17	100%	17 of 17					
		ABC Distrib	ution	and	Ser	vice (Corp.										R000013 10/4/04	_
																	0200 02-0000000	
		American Bu 2131 N. 14th Suite 100 Milwaukee,	h Stre	et 53:	205-	-							Racine ' 5411 Ke	an Busine Warehou endrick P WI 5:	lace			
						U	PS BI	LUE							Net 30 Daj	ys		
)rder			-						Rental	•		11 2	Order Time	19.361	
			Orde Bil	г Е 1 1 Со		g Dai		raioa Veek				Order	Billing l	reriods	2			
	H	U HON 2 DR	AWE	RL		CACH		V/O LK	20.00		WHSE	0.00 8: 000		0.00		78.120		1,562.40
		Starting I	Date :	10/4	4/04				Ending	Date :	10/14/			Bill	ing Periods:	2		-
•																		

After printing or previewing the selected Rental Orders, the program prompts to print the Rental Sheets:



The **Rental Sheet Printing** is similar to the **Picking Sheet Printing**.

🔝 Rental Sheet Printing			? _ 🗆 🗙
Order Type to Print	All 💌	Print Orders on Hold	
Line 1 Message			
Line 2 Message			
Additional Line Types	Print Include Unauthorized	I/Expired Credit Card Orders	
Comment Lines		Picking Sheets	Seject
Selection All		() (<u>C</u> lear
Order Number 🔽	R 🔍 RZZZ	7222 🔍	
Warehouse 🔽		۹,	
\\LAPTOP3\HP LaserJ	: 1100 (MS) <u>P</u> rint	Pre <u>v</u> iew Printer	<u>S</u> etup 🥜
		IIG ABC	10/6/04

Here is an example of the Rental Sheet printout:

¢,	Rental Sheet Printing					
	REN	ITAL SHEI	ET	PAGE:	1	<u> </u>
	WAREHOUSE: 000 CENTRAL WAREHOUS	ξE				
	ORDER NUMBER: ROOOO13 CUSTOMER NO: 02-0000000		ORDER DATE: SALESPERSON:			
	SOLD TO: American Business Futures 2131 N. 14th Street		SHIP TO: American Business F Racine Warehouse	utures		
	Suite 100 Milwaukee WI 53205-12 CONFIRM TO: John Quinn			WI 53120		
	CUSTOMER P.O. SHIP VIA F. UPS BLUE	О.В	TERMS Net 30 Days			
	LOCATION ITEM NO. UNIT C	RDERED	SHIPPED			
	R1 EACH HON 2 DRAWER LETTER FLE W/O LK					
						-
					[a	• • •

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Late Rental Report

The Late Rental Report program has been added under the Sales Order Custom Reports menu.

The report prints information on the rented items not returned on time, that is, the Rental End Date of the item is before the current Date, but the item has not been returned.

Ċ	🚡 Late Rental Report	<u>?</u> ×
	Late Rental Report	
	Copies 1 Design	
	\\LAPTOP3\HP LaserJet 1100 (MS) Preview Printer Setup	0

Here is an example of printout:

	^
Outstanding Rental Orders as of 10/6/04	
Outstanding Rental Order's as of 10/0/04	
<u>OTY</u>	
Bill to Name Item Outstanding Outstanding OTY Rented OTY Returned Rental End	Date
Rental #R000014	
R ental #R 000015	_
American Business Futures R1 1 1 10/5/04	
American Business Futures R1 2 2 10/5/04	
American Business Futures RS1 1 1 10/5/04	
American Business Futures RS1 2 2 10/5/04	
Rental #R000018	
R ental #R 000022	
R&SSupplyCorp. 1000MOD 2 2 10/5/04	
Rental #R000023	
(• •